

Verifying the MDAO File

Using Windows Explorer, access the system folder.

In Windows 2000 or XP look for the System 32 folder; other versions look for a similar folder

Access the folder, then find the file IHSBMDAO.DLL

Right click on the mouse, then select properties.

Check the version tab – file version should be 1.5.0

Check the general tab – date created should be 5/11/05

Correcting an Incorrect MDAO File

Go to Add/Remove programs and uninstall the Client software for Patient Chart

Then delete the IHSBMDAO.DLL file

Then re-install Patient Chart using the current version (this will put the correct MDAO.dll file in the system folder)

Go to the Start button and after it pulls up the menu, select RUN

Once you've done this, go to each pc with the client software and delete the incorrect IHSBMDAO.dll

Copy in the correct version (from the one you just installed with the above process)

Go to the Start button and after it pulls up the menu, select RUN

At the Open prompt type in -

regsvr32 /v C:\WINDOWS\SYSTEM32\IHSBMDAO.dll

Then click on OK

You'll get a message saying that it was successful or not successful. Click OK.